**Communication Policy**

****

Our aims are to provide information and support to club members in a way that ensures all players and parents feel valued. The method and language should ensure that all players feel included. Communications should be brief, informative and professional.

**Website email to be used for**

Team selection

Upcoming events

Training times and venues

Covid alerts

News items

**WhatsApp groups with parents**

Used for information that requires immediate attention such as last minute cancellations which should be backed up by email from website.

Notifications about late arrivals.

Messages should be brief and informative.

Parents to parent requests for shared transport.

Please note that parents should look for information about training times, fixtures and event information on the website in the first instance.

**Players’ social media groups**

We are aware that Players may form their own groups within teams. This is separate from the club. The club does not arrange or monitor these groups. However, players and parents should inform the Club Welfare Officer of issues around welfare or child protection.

Child Protection is the responsibility of all adults.

**Child Protection**

Coaches should avoid communication through direct phone or text with players under 18. Children’s phone numbers must not be stored on any communication devise. If unavoidable, texts and emails can be sent through the secure website where a record of the communication can be kept.

Any welfare or child protection concerns should be reported immediately by email to our Club Welfare Officer.

Club Welfare Officer- Tess Horn [tessa.horn@gmail.com](mailto:tessa.horn@gmail.com)

October 2021